

Comfort Club

Repair Discounts & Protection Details



Three different benefits: discounts reduce eligible repair charges, a qualifying repair can earn a diagnostic credit, and workmanship protection covers defects in our original repair labor—not the whole system.

Plan	Repair discount	Maximum discount Per repair invoice	Workmanship term Labor only
Breezy Essential	10%	\$300	Standard · 1 year
Breezy Preferred	15%	\$500	2 years
Breezy Premier	20%	\$750	3 years

1. What qualifies for a repair discount

The discount applies to **eligible parts and labor** on an enrolled system:

- Capacitors, contactors, relays and fuses.
- Transformers, thermostats and control boards.
- Low-voltage wiring.
- Ignition and flame-sensing components.
- Safety switches.
- Condensate pumps and float switches.
- Blower, condenser-fan and inducer motors.

2. Timing, limits and exclusions

Discounts start after **12 paid membership months**. After initial eligibility, a higher-tier discount requires **three paid months in that higher tier**. The previously qualified lower rate continues meanwhile.

Apply the percentage to eligible charges, then the dollar cap **once per repair invoice**—not per part or system. Added systems receive the primary plan's rate, subject to the same eligibility rules.

Excluded: cleaning, equipment replacements, refrigerant, compressors, evaporator/condenser coils, heat exchangers, code work and permits. This includes IAQ Trifecta and the cleaning menu. Pre-existing refrigerant leaks and unsafe equipment are ineligible. Major components receive a written repair-or-replace review instead.

3. Separate work needs approval

Membership does not authorize a repair purchase. We explain the findings, scope and price and obtain approval before separately chargeable work. Service covers safely reachable parts only.

4. When diagnosis is credited

\$99 regular hours / \$165 after hours, per enrolled system assessed, per visit. Diagnosis is separate from included tune-ups and repair charges. We confirm the rate and obtain approval before assessing another system.

The diagnostic fee is credited once when **same-system repairs total \$1,000 or more and are completed during that visit**. Test the threshold **before repair discounts, tax and diagnosis**. Do not combine different systems.

Cleaning, membership fees and replacements do not count. The \$175 moving assessment is not creditable.

Apply any eligible repair discount first, then credit the actual diagnostic fee, up to the remaining repair charge. No duplicate credit or cash refund. The diagnostic credit has no 12-month wait.

Example: An eligible \$1,200 Premier repair receives a \$240 discount. Add a \$99 diagnostic and credit it once: **\$960 total before tax**. If the \$99 was already paid, **\$861 remains due**.

5. What workmanship covers

Labor to correct **defective workmanship in Breezy's original repair**, capped at that repair's **original labor charge**. Parts and unrelated failures are excluded; any parts warranty follows the manufacturer's terms. Statutory rights are not waived.

The term starts at **repair completion**, based on the plan held then. No separate 12-month wait applies. Later tier changes, cancellation or a payment pause do not change the earned term. It stays with the original repair—not new equipment or a new owner.

6. Requesting a correction

Contact Breezy with the repair invoice or identifying details and describe the problem. We assess whether it involves our original workmanship or a separate failure. Additional chargeable work requires your approval.

Benefits summary—not a contract or repair authorization. Read Membership Agreement R07 and applicable cancellation notices before enrollment; it contains the full billing, moving, bonus and cancellation rules.